



Shredder Skate School Terms & Conditions

Once a lesson has been booked, an order has been placed, processed and dispatched the terms and conditions have been accepted a contract between Shredder Skate School and you the customer will exist.

Our teaching policies and procedures

1. Shredder Skate School provides qualified coaches all of whom have:
Enhanced DBS checks;
Emergency First-Aid At Work training;
Safeguarding training;
Completed the Skateboard GB coaching course.
2. Shredder Skate School coaches teach a programme focusing on achieving optimum results by supporting the participant and aiding correct technique through demonstration and assistance.
3. It is mandatory for all participants under the age of 18 at Shredder Skate School to wear a helmet. Other protective gear such as Knee & Elbow pads are strongly advised.
4. If a participant requires a skateboard or other safety equipment such as a helmet and/or knee & elbow pads for a lesson we must be informed prior to the lesson taking place.
5. Appropriate attire must be worn for skateboard or scooter lessons. Regular clothing and shoes. No open toe footwear.
6. Sessions booked directly through us require injury and photo release forms to be completed before participants begin lessons.
7. Skateboarding is an extreme sport and carries its associated risks. Shredder Skate School and its coaches are not responsible for accidents or injury, including death incurred during sessions.
8. It is our policy to endeavour to provide a temporary replacement coach in the event of any instructor absence and we reserve the right to replace coaches if necessary.
9. Where the student is a minor, Shredder Skate School coaches can only be responsible for students during their skateboard and scooter lessons and parents and/or guardians are responsible at all other times. The skateboard or scooter lesson begins when the coach accepts charge of the student from the parent or guardian and ends when the student is collected by the parents and/or guardians at the end of the lesson. The student is the full and sole responsibility of the parent or guardian when the student has finished the lesson. This is very important so please ensure that you or your appointed guardian



are present at the end of the lesson. Where a student is a teenager over the age of sixteen years old the student may attend the lesson without the presence of a parent or guardian but the student remains the full and sole responsibility of the parent at all times before and after the lesson.

10. Shredder Skate School retains a Public Liability Insurance Policy, a copy of which is held at the company's head office.
11. Shredder Skate School retains a Health & Safety Policy, a copy of which is held at the company's head office and is available upon request.
12. Shredder Skate School retains a Data Protection Policy, a copy of which is held at the company's head office and is available upon request.
13. Shredder Skate School retains a Safeguarding Policy, a copy of which is held at the company's head office and is available upon request.
14. Shredder Skate School reserves the right to cancel, amend Lessons and any other activities hosted for any reason.

Our booking and payment conditions

1. A contract comprised of these terms and conditions will exist between us when you make a booking with us.
2. All correspondence will be with the person named on the confirmation e-mail who accepts the following conditions on behalf of all participants.
3. The contract between us is governed by English Law and any dispute will be dealt with under the exclusive jurisdiction of the courts of England and Wales.
4. Shredder Skate School runs lessons each week of the year unless stated otherwise.
5. Shredder Skate School operates a 'Block Payment' system for group classes. 'Blocks' are charged as calendar months for lessons.
 - a) A 'Block' of lessons is the agreed amount of group classes you have booked onto in a calendar month. This can be agreed as weekly or bi-weekly classes.
 - b) You are charged for each lesson in the 'Block' you have signed up for, regardless if you attend or not.
 - c) The initial 'Block' will begin from the date you have your first lesson and run until the end of the current calendar month.
 - d) You can pay for a first lesson before committing to our 'Block Payment' system.



- e) 'Block payments' will automatically renew each calendar month. If you wish to end your agreement to our 'block payment' system and cease lessons with Shredder Skate School you must notify us via e-mail. You will then be charged for the remainder of the current 'Block' until the end of the calendar month.
6. Shredder Skate School offers private tuition on an ad-hoc basis.
 7. Shredder Skate School charges for any private session cancelled with less than 24 hours notice of the lesson taking place or unattended by you.
 8. Shredder Skate School charges 50% of the booking cost if you cancel a Shredder Skate School Holiday Club after confirming the booking, and the full cost of the Holiday Club if cancelled with less than 24 hours notice of the club taking place.
 9. Shredder Skate School does not charge for lessons or other activities that are cancelled by us for any reason. The cost of the cancelled class will be removed from your 'Block Payment' if this is applicable.
 10. Shredder Skate School issues invoices to receive payments for lessons. Invoices are sent after booked lessons have taken place and will include costs for the previous month's lessons. You will have 30 days to make payment of the invoice.
 11. Shredder Skate School charges a 10% late payment fee for each 30 days an invoice is outstanding.
 12. Shredder Skate School reserves the right to decline/reject lessons for any reason.

Privacy Policy

Shredder Skate School do not disclose buyers/customers information to third parties. Cookies are used on the website to keep track of the contents of your shopping cart once you have selected an item, to store delivery addresses if the address book is used. Data collected by this site is used to:

1. Take and fulfil customer orders
2. Receive photo and injury waiver consent
3. Obtain existing medical information for participants
4. Administer and enhance the site and service
5. Only disclose information to third-parties for goods delivery purposes



Order Fulfilment

Due to the nature of this business, stock availability cannot be guaranteed. If your item(s) are in stock they will be shipped to reach you within 14 working days. If an item is out of stock a full refund will be made to the bank account used to make the purchase within 14 days.

Website

Use of our website as well as the sales and purchase of products, services and vouchers are governed by the terms and conditions set. If you do not wish to accept or agree with our terms and conditions you may decide not to use our website, or choose to contact us for more information.

We reserve the right to withdraw or change our offers and services without notice. We will not be liable if for any reason our Website is unavailable at any time or for any period. We may restrict access to some parts or all of our Website.

Our Website may contain links leading to external websites, which are not operated by Shredder Skate School. We have no control over the linked Sites and accept no responsibility for them or for any loss or damage that may arise from your use of them. Your use of the Linked Sites will be subject to the terms of use and service contained within each such site and that websites administrators.